



Fw: Immediate action required: Out of File capacity

Desde JOAN RENE CARVAJAL RAMIREZ <jrcarvajal@minenergia.gov.co>

Fecha Sáb 11/04/2026 7:40 AM

Para JULIAN FERNANDO ROJAS PARDO <jfrojas@minenergia.gov.co>; TANIA SIERRA HUERTAS <tsierra@minenergia.gov.co>

Cordial saludo,

Por favor validar.

From: Microsoft Power Platform <PowerPlat-noreply@microsoft.com>

Sent: Saturday, April 11, 2026 7:39:40 AM

To: JOAN RENE CARVAJAL RAMIREZ <jrcarvajal@minenergia.gov.co>

Subject: Immediate action required: Out of File capacity



You're out of File capacity

As of **April 11, 2026 12:39 UTC**, your tenant has used 100 percent of available File storage capacity, having used 96.72GB of 64GB. Please act immediately to continue operating without disruptions.

[Manage capacity >](#)

What happened?

- Your tenant, **Ministerio de Minas y Energía (d82636be-6dd2-4e64-a284-7a3402f24e27)**, has used almost all the capacity for Microsoft Dataverse (formerly Common Data Service).
- Storage in Dataverse for the tenant includes all types of environments except trial, preview, support, and developer.
- The most common cause of decreased capacity is an app using an increased amount of storage.
- [Learn what happens when storage capacity is exceeded.](#)

How do I fix it?

- [View reports](#) on storage capacity usage.
- [Reduce the storage space used](#) by removing or deleting different types of information.
- [Learn about capacity add-ons](#) and how to purchase them for your organization.

Troubleshooting

[See where storage is being used](#) across your environments.

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